



July 3, 2024

Dear Valued Clients,

We are writing to inform you of an upcoming adjustment to our rates, which will take effect in August 2024. All currently booked reservations for August 1 and after will reflect the new rates.

Last September, the UNH Sea Grant Program moved to campus, vacating a large portion of our front building. This provided us with an opportunity to expand our services into that space. As a result, we are now positioned to grow our team from 20 to around 30 members over the next 6-12 months. This expansion will allow us to continue enhancing the services we provide at Take Five Dogcare.

Enrichment is a key focus of our ongoing improvements. Research and experience have shown that mental and physical enrichment are crucial for the overall well-being of dogs. Enrichment activities stimulate dogs' minds, reduce stress, and enhance their social skills, leading to happier and healthier pets. We are committed to educating our clients on these benefits and incorporating enrichment into every aspect of our services.

For our boarding services, we want to remind you that our overnight rate includes spacious enclosures ranging from 44 to 60 square feet, 24/7 onsite team members, complimentary 15-20 minute woods walks and/or small group play, potty and play breaks every 2-3 hours, as well as customized feeding and medication. As the demand for our boarding services continues to grow, we must meet this demand with a larger team to maintain the high-quality care you expect. We are also thrilled to introduce new enrichment offerings for boarding, available in three different levels, allowing you to customize your pup's stay and create a well-rounded experience.

For daycare, our shift to an enrichment-based model with smaller group sizes will launch in Fall 2024. This change will provide a more balanced and engaging day for your pups, as opposed to all-day play which may not be suitable for all dogs. Our daycare team will be expanding significantly in the coming months to support this new model.

At Take Five Dogcare, we are dedicated to offering livable wages and job opportunities for those who choose to make Take Five their career home. We could not achieve this without our dedicated team, our wonderful clients, and your beloved furbabies.

We are profoundly grateful for your continued trust and support. In these times of corporate takeover in the pet industry, be assured that Take Five Dogcare is committed to remaining a family owned and operated business. Your dedication means the world to us. Here's to the next chapter of Take Five Dogcare—we are so happy to have you as part of this journey.

With appreciation,

A handwritten signature in black ink that reads "Taryn Hentz". The signature is written in a cursive, flowing style.

Taryn Hentz
Business Manager

Dog Boarding Services

Rate Per Night

- 44 to 60 square foot enclosures
- Team member onsite 24/7
- 15-20 minute woods walk and/or playgroups
- Potty & playtime every 2-3 hours
- Customized feeding & medication

\$56
per night

Additional Dogs

\$54 per night for each additional dog in the same enclosure

After NOON Checkout

\$20
per family

Daycare w/ Boarding

Full Day **\$35**, Half Day **\$30**
Evaluation Required **\$38**

Day Boarding

Full Day **\$37**, Half Day **\$32**
\$1 discount for add'l dogs

Periods of High Demand

One time, non-refundable charge per family

Holidays **\$40**
June - August Weekends **\$20**
For a specific list of dates, please visit our website

Cancellation Policies

Standard Periods

No-shows & same day cancellations result in a **50% charge** of the reservation total

Periods of High Demand

No-shows & same day cancellations result in a **100% charge** of the reservation total

Cancellations five (5) days or less in advance result in a **75% charge** of the reservation total

Cancellations made at least thirty (30) days in advance will receive a refund of the high demand charge

new!



NURTURE THEIR NATURE: Mind, Bark & Soul ENRICHMENT FOR EVERY PUP

Tailored to provide a well-rounded experience for every dog, our boarding services now offer a range of enriching offerings for your pup(s). Offered at the frequency you select. **Additional charge applies per day.**

introductory Offerings

PERSONALIZED UPDATES

Photos or video sent via your preferred method of contact

ENRICHMENT SNACKER

Toppl, Kong, Licky Mat or similar toy with homemade filling

MENTAL ENRICHMENT

Engaging puzzle or toys to keep your pup's mind active & stimulated

LEADERSHIP SKILLS

10 minute session focused on recall, group sits, boundary setting, waiting at gates, and name recognition games

PERSONALIZED ATTENTION

Dedicated one-on-one time for petting, brushing, and extra affection

END OF STAY WOOF-WORTHY UPDATE

A heartfelt update on your pup's stay, summarizing their adventures and experiences

Ultimate
Stay
\$25



Balanced
Stay
\$18



Nurtured
Stay
\$15



\$8 per pup



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833-660-2345



boarding@takefivedogcare.com



www.takefivedogcare.com

Monday - Friday 7:30 AM to 7:00 PM, Weekends & Holidays 10:00 AM to NOON & 4:00 PM to 6:00 PM