



February 12, 2022

Dear Loyal Clientele,

This is a notice that there will be an increase in our pricing taking effect on Sunday, March 13, 2022. There are many factors taken into consideration when discussing a price increase and we hope to address them in this letter.

As we approach our six year anniversary we continue to be in awe and beyond grateful for what Take Five has become. The trials & tribulations created by the coronavirus pandemic over the last two years has been a burden on all. Our amazing team has continued to work tirelessly to keep Take Five operating smoothly for you and your pup(s).

The foundation of Take Five is our amazing, dog-loving, devoted, and experienced staff & supportive owners, Molly & Robin. We are CPR/First Aid certified and continue to delve into new continued education and certification opportunities. We strive to create not just a "job," but the possibility for a lifelong career for our staff, and as their knowledge and experience increases and their dedication remains, we must recognize that in various ways. On top of continued praise and gratitude on a day to day basis; bonuses, increases in hourly wages, and vacation time are the most well-received forms of praise. All managers have been with Take Five for 5+ years, our full-time attendants have been with us 2-4 years and our part-time/seasonal employees between 1-4 years. Employee retention is important to us as a company and to you and your dogs with seeing familiar faces that have an individual knowledge of your pup(s) 

Beyond the amazing staff and owners of Take Five, we feel that our facility and the quality of services we provide set us apart from other local dog care facilities. Here are some key components that set us apart:

Daycare

- We take pride in our ability to offer complete flexibility in drop off and pick up throughout the day.
- The generous space at daycare allows for pups to go about their day doing what is best for them. Whether they want to play or lounge around, they are never overcrowded or stressed. By having so much space and full staff coverage

throughout the day, we are not forced to crate the dogs or have scheduled nap times (they can nap when they want!)

- We have ample staff coverage each day to maintain a unique dog to staff ratio as we feel this is so important for the dogs safety (and fun!)

Boarding

- We proudly offer a wide range of drop-off and pick-up times, 7 days a week, including holidays, for the ease of our clients.
- We offer *rare* 24/7 supervision of your pup while in our care. The overnight staff is on shift 9 PM to 6:30 AM in our overnight room in the boarding facility. The camera system allows us to closely monitor pups throughout the night.
- We take pride in the amount of space dogs have while boarding as this is important, not only for the dogs comfort, but your peace of mind as well.
- The amount of active play time pups get supersedes other local facilities. Pups get potty & play time every 2-3 hours along with a 20 minute leashed or off-leash woods walk in our 2-acre fenced in area.

This is the largest price increase we have done to date, particularly for boarding. After much research & discussion we felt this was necessary based on the unique and quality care we offer for your pups and the costs that come with that.

Updated prices are shown on the next page. Please don't hesitate to ask a staff member any questions you may have. The price increase for daycare and boarding will take effect on **Sunday, March 13, 2022.**

Please Note:

- **Existing clients** will be grandfathered at current **package prices** through May 12, 2022.
- Boarding reservations booked prior to March, 13, 2022 will be charged at current rates even if your reservation start date is after March, 13, 2022.

We are proud to be able to accommodate each dog and their needs and we thank you, as a loyal member of the Take Five community. We love caring for your fur babies and we will continuously strive to offer the best affordable care for your pups. Thanks for understanding and continuing to hold your trust in Take Five.

 The Take Five Family