

Daycare

Reservations cancelled 24 hours or more in advance of the scheduled reservation incur no fee.

1. **No Shows & Same Day Cancellations** will result in a full charge for the day's reservation.
2. Cancellations **less than 24 hours** in advance of your scheduled reservation result in a 50% charge.

Boarding

We ask that you notify us as soon as possible for all cancellations.

No Shows & Same Day Cancellations will result in a 50% charge of the reservation total.

During Periods of High Demand:

Cancellations **5 days or less** in advance of your scheduled reservation result in an additional 25% charge of your reservation total.

Reservations cancelled **30 days or more** in advance **will** be refunded the high demand charge as we have adequate time to fill that kennel.

Grooming

No Shows & Same Day Cancellations will result in a full charge of the appointment total.

Cancellations **5 days or less** in advance of your scheduled reservation result in a 50% charge of your reservation total.

Late Appointments

A tardy charge of 10% of your appointment total will be charged at our groomer's discretion. Please note, not all tardy appointments can be accepted as it depends on the dogs the groomer has that day. This charge will go directly to the groomer.